

TS Alert Information

Sent By

Trading Standards Advice and Education (CR248)
Telephone 08454 040506
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www.tradingstandards.gov.uk/kent

Message

Kent Trading Standards has received information from the Metropolitan Police Force regarding an illegal website offering for sale Olympic and Paralympic tickets.

The website is called www.liveolympictickets.com and has now been suspended by the Police.

The site is not authorised to sell tickets for the games and people who have bought from them may find that they do not receive any tickets or they are unable to get into the venue.

Anyone who has bought a ticket for the Games from this website is urged to:

* contact the company you originally tried to buy tickets from

* if you paid using your debit or credit card, contact your service provider and explain you have been a victim of fraud and draw this matter to their attention.

We want to make sure fans are not misled or ripped-off by people selling tickets on the black market at increased prices or by fraudsters selling fake tickets or claiming to be able to reserve tickets.

Legitimate tickets for the London 2012 Games are available for purchase through the [London 2012 website](#) and its appointed ticketing partners. Use the [ticketing website checker](#) to see if the seller is legitimate.

If you are contacted by someone stating that they have tickets for the London 2012 Games for sale, we recommend that you treat them with suspicion, decline their offer and do not pay them anything.

If you are concerned about anyone offering London 2012 Games tickets for sale, you can report by email to brandprotection@london2012.com.

To report any other concerns you have or for details of Buy With Confidence traders call Trading Standards via Citizen Advice Consumer Service on 08454 040506. You can also visit www.buywithconfidence.gov.uk for a list of traders.

Expiry Date

9th September 2012

The normal period for validity of messages will be seven days

Distribution

Messages are not confidential and can be used for public distribution

Signed

Claire Robinson

Date

2nd August 2012

